



ANNUAL REPORT 2022

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Introduction

One Happy Family (OHF) is a swiss-founded non-profit association supporting people in refugee situations in Greece. OHF aims to improve welfare and skills, facilitate self-development, participation and community building. With the core value «WITH them, instead of FOR them» OHF strives to be a peaceful, colourful and active place where people can have and achieve goals. To achieve its purpose, OHF has operated since early 2022, together with partner organisations, the Victoria Community Center, a multifunctional space in the city center of Athens.

OHF was initially established on Lesbos Island in 2017 as a direct response to the escalating situation on the island after the implementation of the EU-Turkey agreement. In Lesbos, from 2017 until the end of February 2022, OHF operated a community space in which more than 1'000 people daily could visit during daytime, participating and joining varying activities and services including, but not limited to, food, non-food items such as shampoo, soap, diapers, toilet paper and other basic needs items, clothing distribution, as well as educational programmes and further services such as a barber shop, a cinema, a café, a gym and more.

General Context in 2022

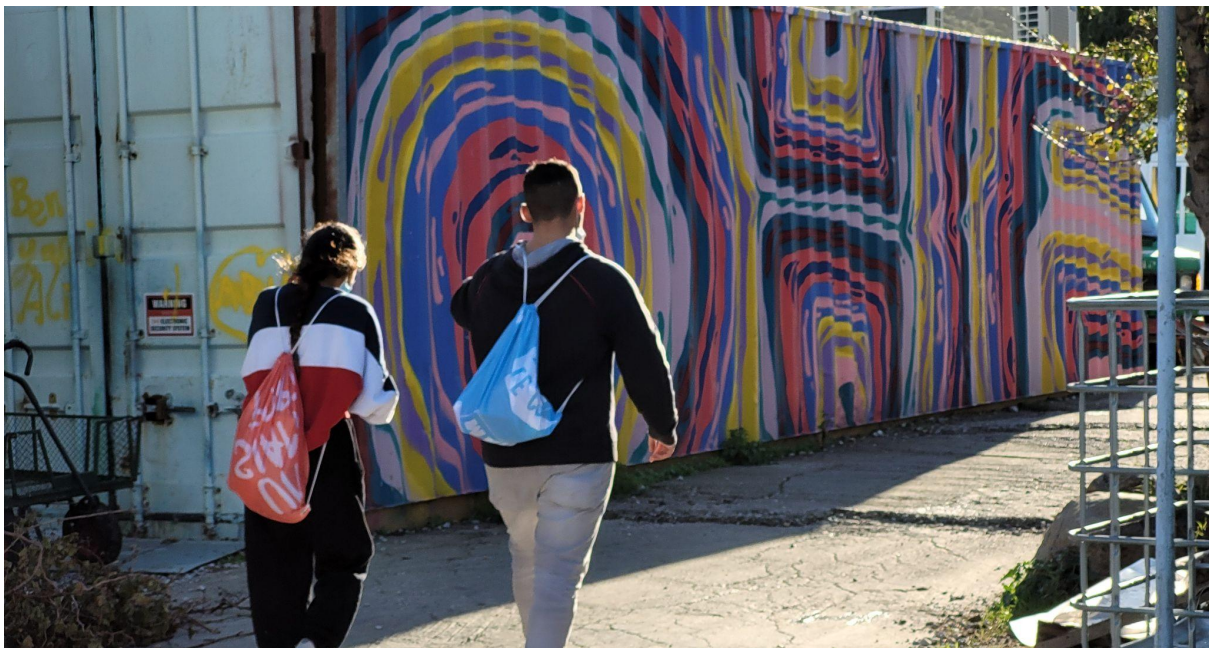
As a primary entry point to the European Union (EU) for people seeking refuge, Greece has been the epicentre of asylum and migration matters in Europe since the 2015 so-called refugee crisis. Key events in 2021 and 2022, such as the Taliban takeover in Afghanistan and the Russian invasion of Ukraine, have contributed to increased numbers of forcibly displaced people seeking refuge in Europe in the past year. UNHCR states that the amount of land arrivals in 2022 in Greece doubled compared to 2021, bringing the total number of refugees and asylum seekers in Greece to over 86,600 by the end of 2022.

From 2015 to the present day, political will to welcome refugees has continuously faded with efforts to deter arrivals, contain and isolate asylum seekers, and diminish protections dominating the policy response. Harsher border controls and illegal pushbacks (the New York Times exposing Greece to have secretly rejected over 1000 asylum seekers, leaving many on motor-less boats in the Aegean Sea) from Greek authorities have encouraged hostility towards those seeking safety, and have all too often led to fatal consequences. On the 5th of October 2022, for instance, at least 22 people seeking safety died after two unrelated shipwreck's crashed into rocks trying to reach the islands of Lesbos and Kythira. Additionally, 104 boats with approximately 2006 people were stopped and illegally pushed back by the Turkish Coast Guard and the Greek Police between the 5th and 25th of

September 2022. By the end of 2022, Aegean Boat Report registered a total of 988 pushback cases in the Aegean Sea, involving 26,133 people.

If those seeking asylum reach one of the Aegean islands, as of 2021, they are likely to encounter a Closed Controlled Access Centre (CCAC), EU funded camps initially introduced on Samos, but now existing on Leros and Kos, and soon to exist on Lesbos and Chios. Such camps, though arguably providing better living conditions than previously overcrowded and unsanitary conditions within other camps, undermine repeated calls by NGOs for Greece and the EU to focus on respecting human and asylum rights. CCACs are located in remote areas far from local communities, with 24/7 CCTV and barbed-wire fences, and have been described by many as 'prison-like' due to increased securitisation and restriction of freedoms.

But not only on the Aegean island, also on the Greek mainland the living conditions for people in refugee situations further deteriorated. In Athens specifically, the Emergency Support to Integration and Accommodation (ESTIA) programme, established in 2015 with the aim of providing accommodation to the most vulnerable asylum seekers in the city, was phased out in December 2022, resulting in many people having to move into mainland camps further from the city centre or losing their homes completely. This combination of the discontinuation of government schemes to house and support the most vulnerable, the increase of arrivals on the mainland, as well as facing the high unemployment rate in Greece, the exclusion in the job market due to language barrier and bureaucratic obstacles and lack of further integration support, pushed many people, including the most vulnerable, further into homelessness and destitution.



OHF in 2022

Lesvos

The year started like 2021 ended: with the COVID19 pandemic still having a very negative impact on the camp residents as well as on our work. The restrictions from the camp management and the government still prevented the people from spending time at OHF Community Center. This led to the fact that our community spaces were not as busy as before, however our Free Shop Project was still going well.

At the beginning of 2022 OHF had to take the biggest decision since the founding of the organization in 2017. The situation on the island has changed very much since 2017. On the one hand we had lower visitor numbers due to the COVID-19 restrictions and refugees and asylum-seekers being transferred to the mainland. But there was also the looming reality of the fact that Mavrovouni camp which is in walking distance to OHF is going to close and will soon be replaced with a Closed Controlled Access Centre (CCAC) which is very far from the OHF Community Center. These factors and also OHF's financial situation led to the heavy decision to discontinue our project in Lesvos. We closed the main project in March and handed it over to the organisation "Europe cares". The OHF Free Shop Project continued there though until July 2022.



Free shop Project

The Free Shop Project continued running on Lesvos until July 2022 and was then handed over to the organisation "Leave No One Behind".

Between January 1, 2022 and July 31, 2022

- **919 customers** were registered.
- **4,280 orders (~20 per day)** registered.
- **4,188 orders (~20 per day)** completed for **1,756 customers**.
- **42,786 products** handed out (**3155 of these Dry Food Packs**, rest NFIs such as **hygiene, stationery, and clothing items**)
- **1.1 days** needed on average to complete an order.



Athens

Over the years One Happy Family has accumulated various resources and extensive knowledge on creating, organising and leading community spaces and projects in hostile circumstances. If being useful and successful for the situation on Lesbos, a community-based umbrella-project can benefit other places and areas in similar situations too. Out of other places, the OHF team had the fondest insight into the situation for refugees and asylum seekers in Athens, as OHF already had one coordinator in Athens, running a community volunteer integration project since 2020. In this project OHF matched initially community volunteers who helped at OHF Community Center in Lesbos and who relocated to Athens which then expanded to include those from other organisations both from Lesbos and other hotspots. At the end of 2021, OHF rented an office in Athens for this purpose, which then became the base for research, needs assessment and then preparation of further ideas.

Through continuous exchange, it was revealed that people who arrive on the mainland, or are transferred there struggle once again with social exclusion, homelessness, lack of integration access and information, educational and safe spaces. Within the ongoing research in Athens the OHF team also met with former partner organisations from Lesbos and other NGOs who were active in Athens to widen the inputs on the needs of people and engage in the already existing networks.



This led to the realisation that there is a need for a similar concept of the OHF Community Center on Lesbos in the area around Victoria square in Athens and the idea for the multifunctional **Victoria Community Center** was born. With the main Partner 'A Drop in the Ocean' One Happy Family soon after rented a three storey building on Filis street and opened the doors of the Center in April 2022.



Victoria Community Center is a multifunctional space, where visitors can access different services such as MHPSS (mental health and psychosocial support), legal and medical aid, social service, accommodation support, kids and women's spaces, non-formal adult education, that are provided by the specialised OHF partner organisations, as well as enjoy community spaces and needs based workshops and activities which are open and safe spaces where anyone is welcome.

One Happy Family is in charge of the site management, safety and security, maintenance, as well as partner coordination, collaboration and the open community spaces with a Café, WiFi, phone charging stations, games, books, recreational activities and lunch distribution. With the community spaces and the collaboration with specialised partner organizations, OHF creates spaces and an atmosphere that, like on Lesbos, fosters a sense of togetherness and strengthens communities while encouraging interaction, idea development, and relationship-building among everyone at the Victoria Community Center.

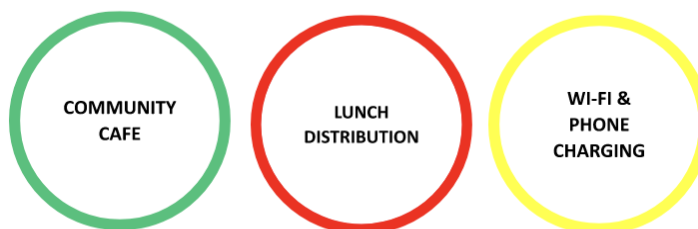
By the end of 2022, Victoria Community Center has already become a focal point for people on the move, especially for the new arrivals from various nationalities.



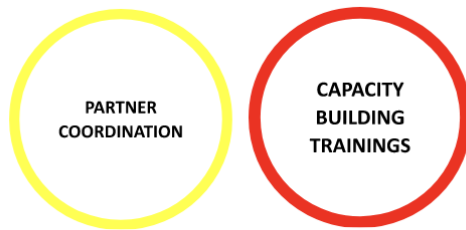
Activities of OHF



- OHF manages the rental of a community center building in an appropriate location and **manages building services**, facilities, and equipment.
- OHF coordinates and maintains the **Safety and Security** of Victoria Community Center, ensuring all visitors, team members, and partner organisations can act in a secure environment. This includes a safety team, active communication channels, and emergency planning and training.
- OHF operates the Welcome Desk, where visitors are **welcomed, registered, and informed** about Victoria Community Center.



- OHF operates a **Community Café**, a backyard and a community rooftop space. OHF community spaces are safe and welcoming places where visitors can spend as much time as they want.
- There is free Wi-Fi, phone charging stations and water coolers in all community spaces.
- The Community Café serves free coffee, tea, biscuits and fresh orange juice.
- OHF coordinates **Lunch Distribution** with food partners and distributes free meals from the Café every day.



- OHF coordinates the partnerships in Victoria Community Center. This includes meeting new partners and collaborators, coordinating pilot projects and needs assessments, negotiating MOUs, monthly individual and group partner's meetings, and ensuring smooth communication and strong collaborations. Partners provide access to specialised and good quality services to visitors including, medical, legal, psychosocial and GBV support, educational opportunities and women and children's spaces.
- Partner Use of Victoria Community Center is varied, needs-based, and depending on space availability. Partner services at OHF are flexible and mostly on a drop-in basis.
- OHF coordinates delivery of capacity building training for Victoria Community Center teams and organises other collaborative activities and events.



- OHF operates a community volunteer programme, where members of the communities with refugee and migrant backgrounds using Victoria Community Center can participate fairly by receiving a community volunteer stipend to cover living expenses.
- Community Volunteers are usually medium term team members of OHF and take on specific roles and responsibilities to ensure delivery of activities.
- OHF supports the development of any required employment skills, providing access to educational opportunities and training.



- OHF systematically engages with the communities visiting Victoria Community Center to collect feedback towards continuously improving our spaces, operations, and project activities - to meet requirements.
- Online and print promotional materials are produced and translated in a variety of languages to facilitate access to the centre and services.
- Recreational activities are organised communally in our community spaces.
- International visiting volunteers are recruited individually by OHF to contribute to the delivery of OHF daily operations and recreational activities.
- OHF is piloting a joint project with Lighthouse Relief to deliver an Info Point from our community spaces, where specific team members are trained and supervised by social workers to provide good quality information to visitors.

Statistics

Visitors

From the opening of the Community Center until the end of 2022, almost 4200 visitors were registered. In April, more than 100 people had already found their way to the Victoria Community Center (see figure 1). Nearly 70 visitors became regular guests, resulting in a total of 316 check-ins registered in April (see figure 2). The number of new registrations increased sharply, peaking in June at 894 new visitors. In the second half of the year, an average of 442 new visitors per month were registered, with an almost equal distribution by gender (see figure 1).

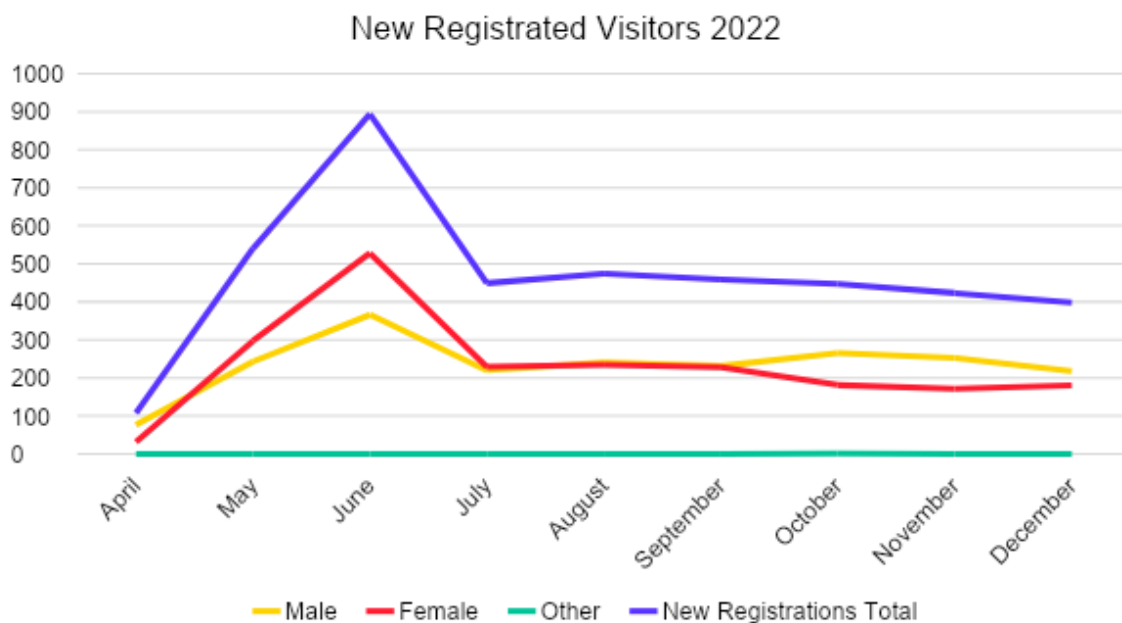


Figure 1: Newly registered visitors by gender in 2022
Source: One Happy Family registration system

The 4191 newly registered visitors checked in over 15.000 times in 2022 to make use of the services offered by one or more organizations at the Victoria Community Center. About 8.340 of these check-ins were primarily to benefit from services offered by OHF (see figure 2).

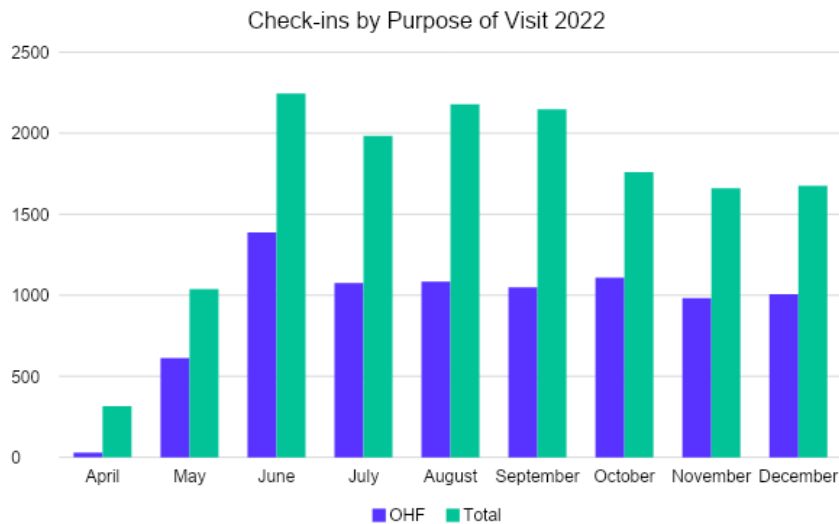


Figure 2: Check-ins by purpose of visit in 2022
Source: One Happy Family registration system

The number of check-ins by visitors underlines that visitors are likely to become regulars. In 53% of the cases people visited the Victoria Community Center at least a second time (see figure 3). On average, visitors stop by 4 times. The maximum number of visits was reached by a visitor who registered in June and visited OHF 93 times until the end of 2022.

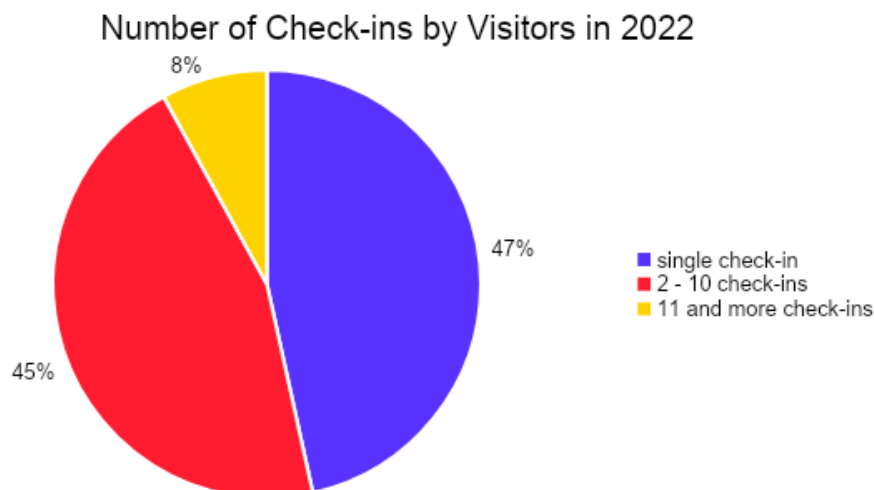


Figure 3: Check-ins by purpose of visit in 2022
Source: One Happy Family registration system

Demographics

The age of visitors ranged from 6-month-old babies to our oldest visitor at the age of 81. When analysing the age of the newly registered visitors in 2022, it is important to mention that in the first 6 months, the date of birth was not recorded in about 50% of the cases. For new registrations between October and December, the data is mostly complete. If we compare the contribution of the age among the categories 17 and younger, 18-30, 31-64 and 65 and older, we see that the numbers per category for the whole year including the high number of missing values and the numbers per category for October to December with almost complete data are proportional to each other (see figure 4). It can be concluded that the distribution among the age categories is likely to represent the structure of the visitors in 2022 regardless of the high number of the missing value of the date of birth.

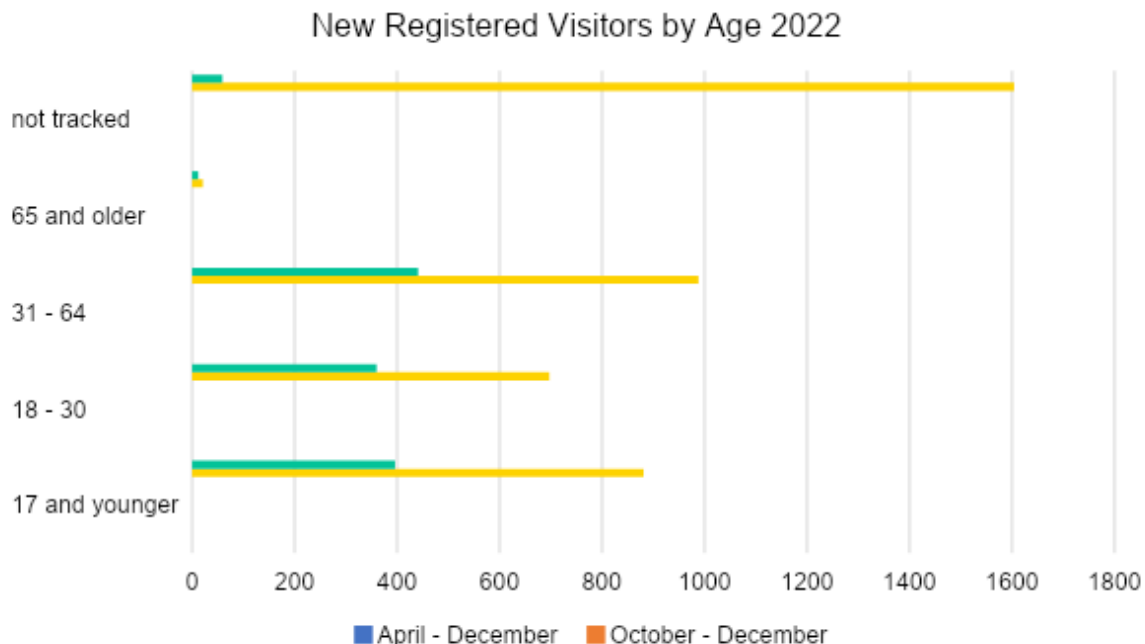


Figure 4: New registered visitors in 2022 and from October to December by age
Source: One Happy Family registration system

Therefore, figures 5 and 6 provide an overview of the distribution of visitors in 2022 by age categories, excluding the data with missing values. Almost two-thirds of our visitors were 30 years old or younger, of whom 34% were minors. Majority of our visitors (38%) were between 31 and 64 years old, while only 1% were over 65 years old.

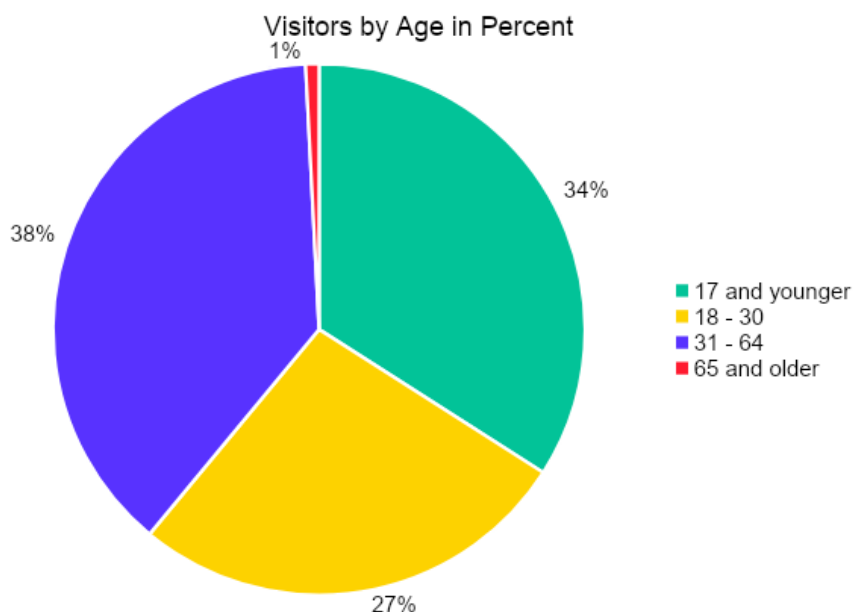


Figure 5: Distribution of newly registered visitors in 2022 by age categories; n=2'587, na=1'604 excluded

Source: One Happy Family registration system

Corresponding to the largest group of refugees from Afghanistan (according to UNHCR Inter-Agency Protection Monitoring of Refugees in Greece), visitors from Afghanistan also made up the largest nationality group at the Community Center, followed by Democratic Republic of Congo, Iran, Cameroon and Egypt (see figure 7). No clear fluctuations over the months can be observed for any nationality, except for Egypt. The first visitors registered for the first time in May. From then on, the number of new registered visitors from Egypt continuously increased. In total, visitors from 36 different countries were registered in 2022.

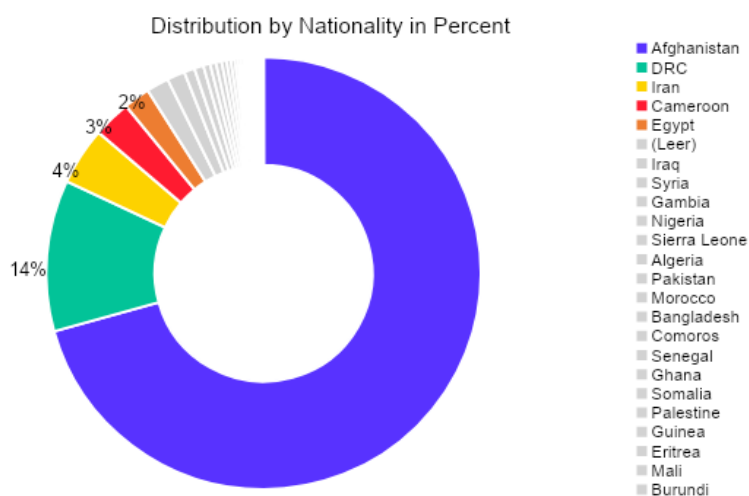


Figure 7: Distribution of new registered visitors in 2022 by nationality; n=4'038, na=153 excluded

Source: One Happy Family registration system

Community Spaces

The community Café is a warm and welcoming space to meet other people, read books, charge phones, or enjoy something to drink or eat. It is further a space for community activities such as the arts and crafts, game days, chat clubs, etc. to take place. Since the opening of OHF's Café at the Victoria Community Center until the end of 2022, over 10 '300 freshly pressed orange juices, almost 7100 coffees and about 2700 teas were served to the visitors (see figure 9). Additionally, over 30'000 biscuits were distributed.

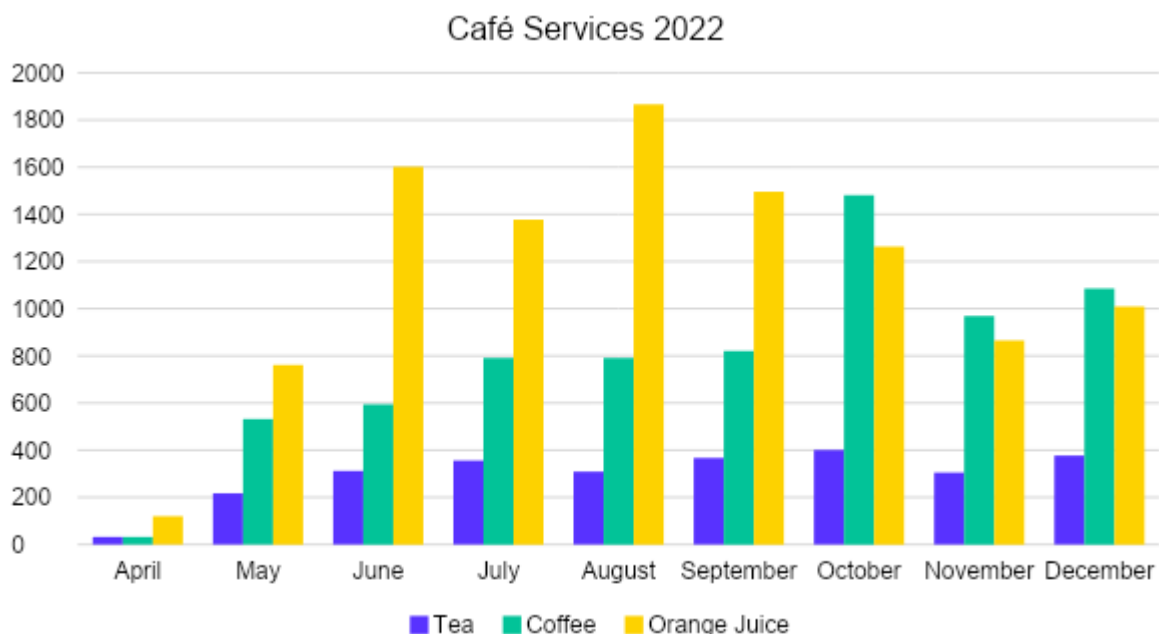


Figure 9: Number of beverages served
Source: One Happy Family Cafe registration system

As the number of new registered visitors and the daily visitors were increasing, the number of the served drinks also increased. Furthermore, figure 10 demonstrates that the amount of drinks served at the Café corresponds to the number of check-ins. This indicates that visitors take advantage of the services of OHF's Café even if they checked-in primarily because of the offer of one of the partner organizations at the Victoria Community Center. A deviation of this correlation can only be observed in October.

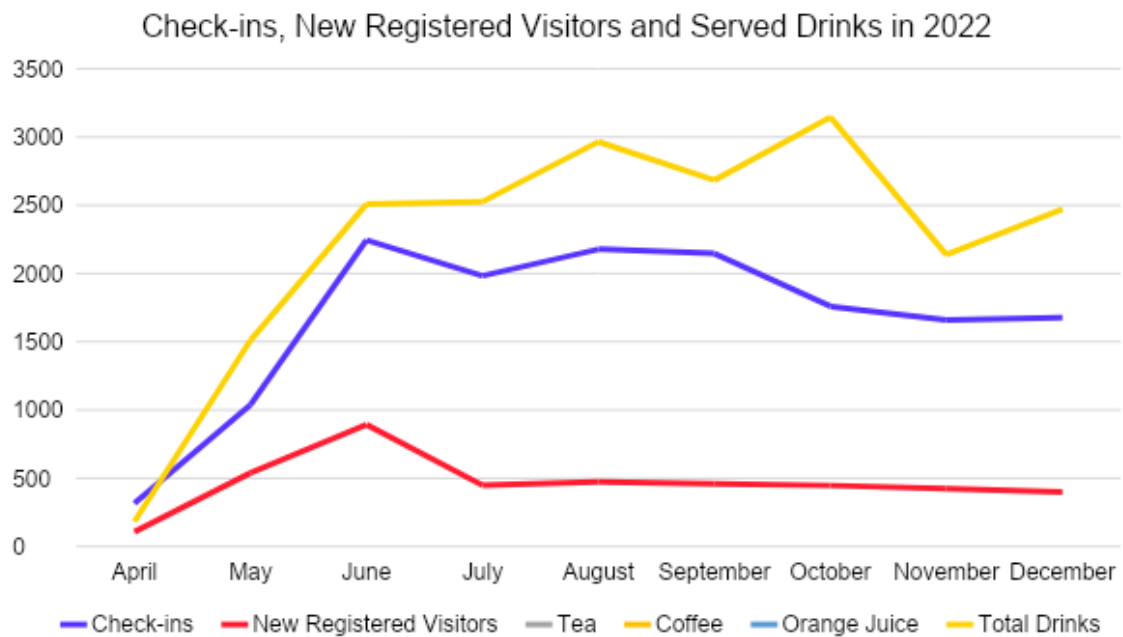


Figure 10: Check-ins, new registered visitors and served drinks in 2022
Source: One Happy Family registration system



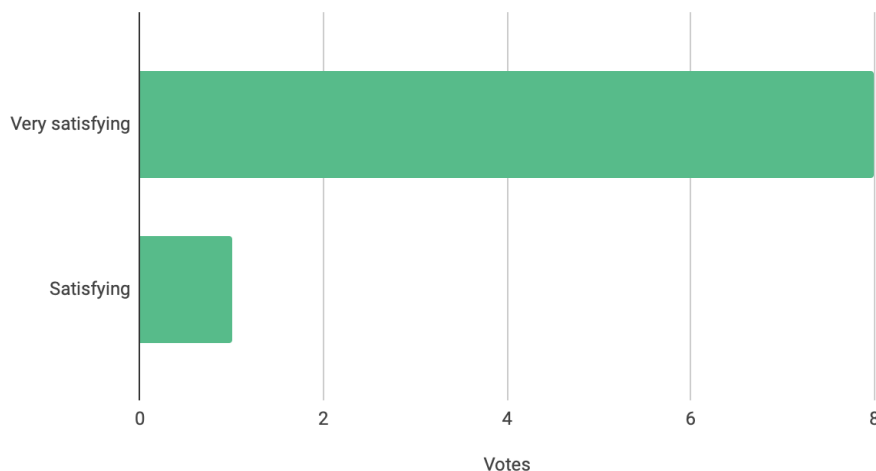
Partner Satisfaction

As already mentioned OHF coordinates the partnerships between NGOs in the Victoria Community Center. This includes meeting the new partners and collaborators, coordinating pilot projects and needs assessments, negotiating MOUs, monthly individual and group partner's meetings, and ensuring smooth communication and strong collaborations. Partners provide access to specialised and good quality services to visitors including, medical, legal, psychosocial and GBV support, educational opportunities and women and children's spaces.

In May 2023 we carried out a Partner's satisfaction survey that showed us a high overall satisfaction on the quality of our service and communication. The result showed us that all of our partners were satisfied with the process of being a partner, rating it as efficient and transparent as well as with our communication with them. Overall 7 out of 8 are very satisfied with the services we provide for them: Safety and Security Service, Provision of Electricity, Water, Wifi, Cleaning Service.

Currently we work together with the below above mentioned 6 partners in the Centerre itself.

How would you rate overall the services provided?



Partners & Collaborators

In House Partners

A Drop in the Ocean (DiH)

A Drop in the Ocean (DiH) aims to improve the daily lives of displaced persons by providing direct and immediate support inside and outside refugee camps and advocating to increase the attention on the situation for people forced to flee their homes. They currently operate in three locations in Greece (Lesvos, Athens and Nea Kavala) as well as in Norway and Bosnia Herzegovina. DiH organises activities focusing on the programme areas Community Empowerment Mobilisation, Humanitarian Aid, Integration Support, and Non-Formal Education.

At Victoria Community Center, DiH offers non-formal education in English, Greek, and computer literacy. Their lessons are open to adults (18+), on a beginner level and up to more complex grammar and conversation levels. Their computer course covers from beginner to intermediate level classes. Their lessons follow a short-term learning cycle in order to better respond to their students' needs and realities. Furthermore, their team supports the employability of the participants through individual support on CV writing, job searching and application and interview preparation as well as seminars and workshops on different job readiness topics and soft skills.



International Rescue Committee (IRC)

The International Rescue Committee (IRC) Hellas was established in Greece in 2015. It focuses on assisting refugees, asylum seekers, migrants with reception and integration as well as on supporting people with particular vulnerabilities like unaccompanied minors, survivors of gender-based violence, people with mental health concerns and people in need of employment.

IRC is implementing a comprehensive mental health and psychosocial support (MHPSS) program with the aim of ensuring that vulnerable refugees and asylum seekers in Greece receive the support they need to heal but also to cope with the ongoing stress of displacement. The IRC MHPSS programme offers psychological support through individual and group counselling, to improve well-being and to decrease the stress and suffering of the people; comprehensive case management; awareness raising and psychoeducation activities to reduce stigma regarding mental health, and community psychosocial activities to enhance the community support, the social connection and build resilience. Moreover, IRC programs ensure the provision of quality services and identification of vulnerable populations inside the affected communities, provide capacity building to professionals and volunteers from other organizations but also support groups for humanitarian workers with the goal to prevent the burn out and professional exhaustion.

IRC MHPSS programme in Athens has been operating in collaboration with Victoria Community Center since April 2022.



Lighthouse Relief (LHR)

Lighthouse Relief fills gaps in humanitarian support for people seeking refuge. Their ethos of flexibility, accountability, and inclusivity means that they adapt quickly to evolving needs on the ground and draw on the experiences of team members and partners with lived refugee experience to inform their response.

Current areas of support include:

Emergency Response: Monthly food and NFI distributions to 200 vulnerable families, streetwork, multilingual helplines, and emergency housing for single mothers and their children in Athens.

Social Services and Integration: Social work, case management and referrals to other service providers to facilitate integration into Greek society.

Mental Health and Psychosocial Support: Safe spaces and trauma-informed activities (sports, educational and recreational) for children, women, and youth living in refugee camps.

Operating at Victoria Community Center since April 2022, they offer consultations with social workers and intercultural mediators to provide vital information to people living under precarious circumstances. The form of support is tailored to individual needs, but often includes booking medical and public service appointments, legal counselling, guidance on navigating the Greek bureaucracy and asylum process, assistance with entering municipal housing programs, and referrals to other NGOs or municipal service providers.



Glocal Roots (GR)

Glocal Roots is a Swiss-founded NGO that operates in Switzerland and Greece, supporting people on the move. Located on the islands of Samos and Kos, Glocal Roots moved their Samos projects to Athens in March 2022 after 3 years, and they have been operating at the Victoria Community Center since May 2022.

In the Community Center, they operate a women's and kid's space as well as a textile makers space. The women's space allows refugee women access to a clean, calm, safe and supportive community space throughout the week with the aim to establish community networks and support systems. They provide weekly beauty days, distributions of free sanitary products and diapers, distribution of free clothing, as well as a variety of skills-based workshops.

Their child-friendly area provides a safe and fun space for children. It's equipped with arts and crafts materials, a toy cooking station, a reading corner, and lots of toys to play with. The supervised kid's space gives mothers and fathers the possibility to attend the services provided by the other organisations in the Victoria Community Center.

In the textile makers space, Glocal Roots offers women the opportunity to attend sewing courses or sew independently. The sewing studio aims to give women the opportunity to design and make various products themselves, learn a craft, and find a way to generate a small income, thus promoting their independence and integration.



Meaalofa Foundation

Meaalofa Foundation is a German non-profit organisation based in Munich. Through its activities in Athens, with the project HoMER (Housing, Mediation and Education for Refugees), it supports vulnerable refugees, with a special focus on young single women and single mothers and their children, some of whom have also been victims of violence. In particular, it supports temporary accommodation for vulnerable refugees who would otherwise be homeless in the streets of Athens, assists them to obtain documentation and legal help as well as medical/dental/psychological treatment as needed, helps them to acquire language skills and education, encourages them do sponsored voluntary work and seek employment, and generally tries to empower them and facilitate their social integration. Meaalofa Foundation's team has been operating at Victoria Community Center since April 2022.

European Lawyers in Lesvos (ELIL)

ELIL is an NGO present in Greece since 2016 with the aim to provide legal assistance to applicants of international protection. The teams of ELIL generally consist of Greek asylum lawyers and volunteer asylum lawyers from other European countries that provide free, independent legal assistance to asylum seekers: on Lesvos since 2016, in Athens since May 2021, and in Thessaloniki since May 2022. Their teams generally familiarise asylum seekers with the asylum process and criteria, help them understand their rights and obligations and provide practical support and tailored advice.

In the context of Athens, and in cooperation with Victoria Community Center, each Monday one Greek asylum lawyer visits the premises of the Center and holds meetings with applicants wishing to receive legal advice. The languages ELIL currently supports are Farsi/Dari, French/Lingala, Arabic, and Somali. As observed, the number of sessions at Victoria Community Center ranges between 5 to 9 sessions per visit.

Collaborators

Saffron Kitchen Project (SKP)

Project Armonia

Diotima

United Nations High Commissioner for Refugees (UNHCR)

ReFocus Media Labs

Yoga & Sports with Refugees (YSR)

Special events and activities

- Refugee Week 2022 event, 22 June 2022
- Urruti Sisters, puppet show, 22 August 2022
- Mental Health Day activities, week of the 10th of October
- Clowns without Borders, 09 November 2022
- Red Noses, several shows during the week of 14th of November
- Winter celebration, 21 December 2022

Capacity building

- Workshop and coaching with MAPS Mental health awareness training (IRC)
- Child protection training (IRC)
- GBV trainings (IRC)
- GBV focal point training for community team members (Diotima)
- UNHCR Info Sessions for team members
- Emergency team trainings

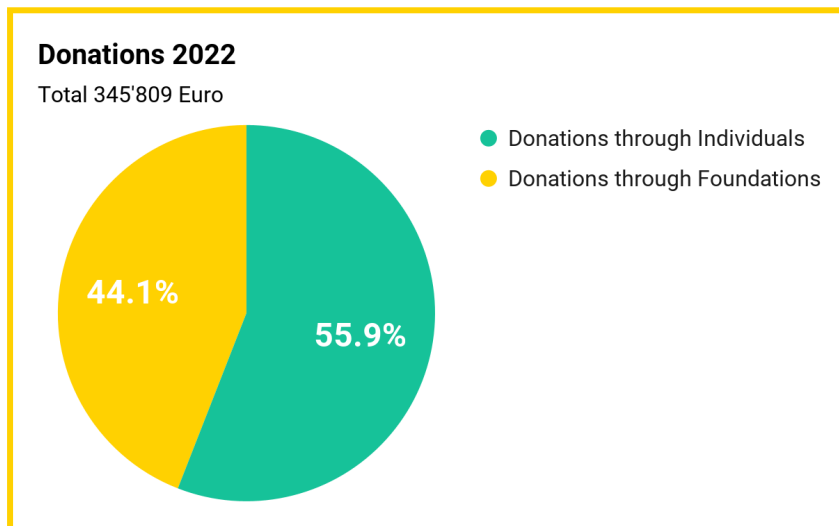
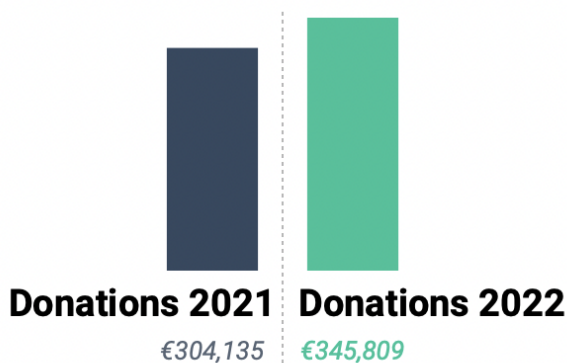
Team events

- Rooftop gathering 02 September 2022
- Team-building with Dorothee and Ivan, psychologist, 12 October 2022
- Team-building for OHF team with Clowns without Borders, 29 November 2022
- New Year team gathering, 15 December 2022

Financial Information

Donations 2022

2022 was a year of big transformation for our team, as we were ending one big project while also building up a new one. Fundraising remains a constant challenge for us, as for everyone in the field, especially as the focus of the media and the world has shifted even further away from the situation of people in exile in Greece.

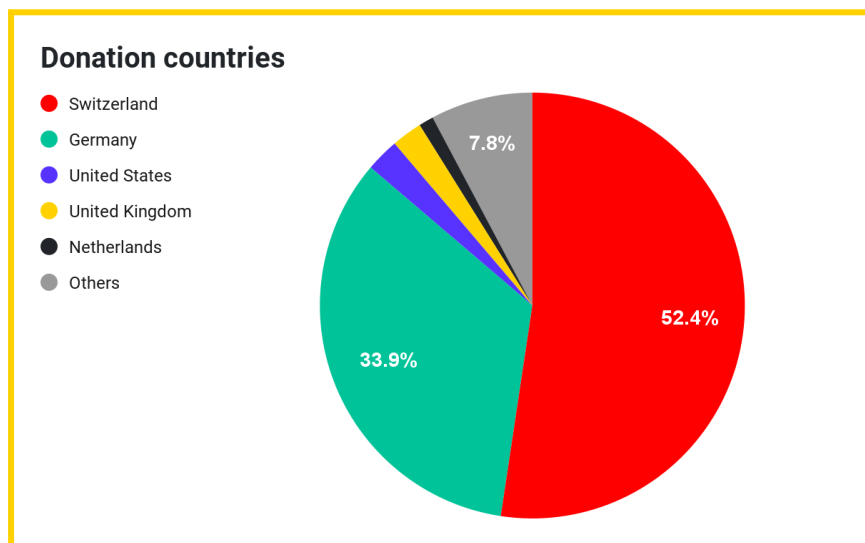


** numbers based on spendings & donations until 31/12/2022*

Around 50% of our donations come from Switzerland, followed by 30% from Germany, which is also where most of our fundraising efforts take place.

Our donations have shifted slightly, to an increase of donations through foundations, however individual donations still prevail as our biggest source of income.

In total we fundraised 2022 345'809 Euros which is a slight increase compared to 2021 with a total of 304'135 Euros raised.



* numbers based on spendings & donations until 31/12/2022

Spendings 2022

Expenses

Total	€489,262.00	
CC Lesvos	€232,742.56	
CC Athens	€256,286.44	

We started the year of 2022 with two big challenges: handling the end of our project in Lesvos, organising the take-over and the dismantling of the place while simultaneously setting up the new building in Athens, including the transportation of all our materials to Athens, as well as the moving of our team.

Thus our spending was naturally higher than normally in those first 3 months of the year. Our project in Lesvos closed its doors in March and was handed over the same month to the organisation Europe cares.

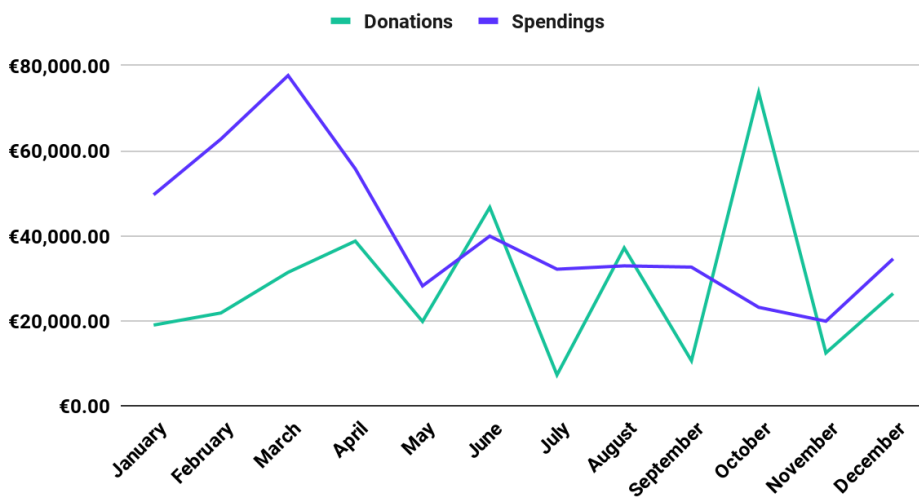
From April on, our Community Center in Athens was opened and running.

Monthly spending for the Athens project is substantially lower than for Lesvos as the scale and structure of the project are also smaller. The time between May and September shows a higher monthly spending (between 35 '000 to 40'000 Euro) than our current monthly cost.

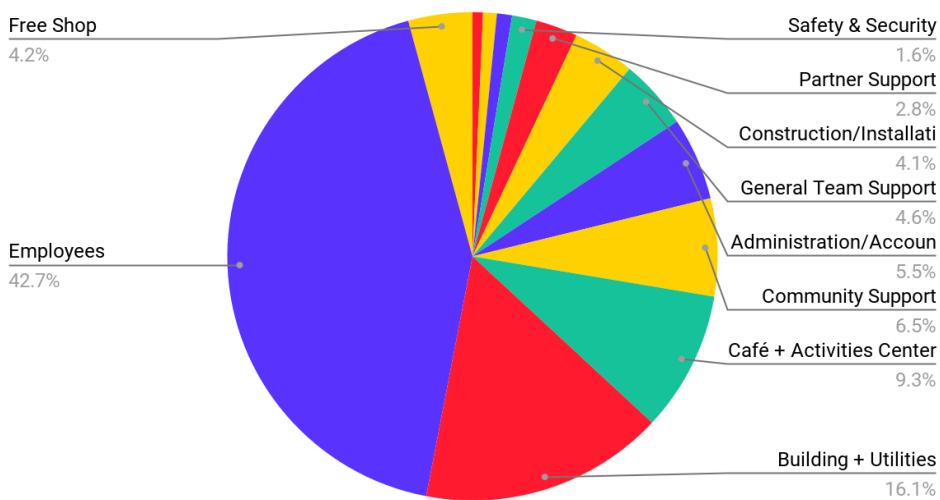
There were several reasons for this. First our coordination team and our team on the ground was bigger in the first half of the year which meant higher employment costs. Secondly, the

project in Athens was still in a phase of implementation and installation and thirdly our free shop project on Lesbos kept operating until July 2022.

Overview of total income and expenses per month



Expenses by Category 2022



Future Plans

We are really happy and proud to look back at 2022 and to see how our whole team managed to shift from one big project to another, in a different place and context, without even a break between closing one project and the opening of the new Center in Athens. It has certainly been a challenge for everyone involved in the project and yet it led to the creation of something new, something different, that is still growing on us.

We are moving into this next year with a lot of new energy and optimism to further continue our work in the Victoria Community Center.

One big part of this year will certainly be to pursue and widen our vision on the future of the project. One Happy Family strives to adjust its operations depending on the needs and challenges of the situation in Greece. Our project in Athens is therefore constantly reviewed and ideas for new projects are discussed within the team on the ground and the board.

As a growing organisation, One Happy Family is in need of long term support to stabilise the operations and to build capacity within the organisation. Many core tasks are still fulfilled by international and community volunteers who often change and therefore make it difficult to build up a sustainable structure. **One Happy Family therefore aims to review its current structure and to strengthen the team on the ground in Greece so that the impact of our operations can be increased.**



General Information about OHF

OHF consists of three different entities in three countries: Greece, Switzerland and Germany. All three organizations have their own structure and financial administration and go through a financial audit each year. Donations can go to all three entities as we are registered as a non-profit organization and tax exempt in each country.

Contact

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Athens	athens@ohf.gr
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Greece

One Happy Family ASTIKI MI KERDOSKOPIKI ETAIRIA, Kara Tepe, 81100 Mytilini
Greek National Bank / SWIFT: ETHNGRAA / 81100 Mytilini
GR63 0110 4150 0000 4150 0494 764

Switzerland

One Happy Family, 3400 Burgdorf
BEKB | BCBE / SWIFT: KBBECH22 / 3011 Bern
For CHF: CH23 0079 0016 9736 1524 7
For EUR: CH36 0079 0016 9737 1172 2

Germany

One Happy Family - Support - German e.V.
GLS Gemeinschaftsbank / SWIFT: GENODEM1GLS / 44789 Bochum
DE88 4306 0967 1235 7189 00

Web Resources

General website	www.ohf.gr
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Website Victoria Community Center	https://www.victoriacc.gr/
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Facebook	facebook.com/OHFGreece
Instagram	@ohfcommunitycenter
Newsletter	https://ohf.gr/en/news/

Further Information, Policies & Documentation

Online

Following Documentation is accessible online on ohf.gr/en/download

- Safeguarding Policy
- Whistleblowing Policy
- Code of Conduct
- ISO Certificate
- ISO Quality Policy

One Happy Family Switzerland (German only)

- Vereinsstatuten
- Steuerbefreiung
- Jahresabschluss 2017-2022 (Auditors Report)

One Happy Family - Support - German e.V (German only)

- Tätigkeitsbericht 2019
- Vereinssatzung
- Erklärung über zehn Kriterien zur Transparenz
- Bilanz und Erfolgsrechnung 2021
- Kassenprüfungsbericht 2021